

(Formerly Delhi College of Engineering)
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SOP for claiming health insurance and download E-card

DTU has taken mediclaim policy for its enrolled students through M/s CholaMS General Insurance Co. Ltd. To download e-cards visit https://apps.cholainsurance.com/mlogin/ and follow the steps mentioned below: -

Please take the Family code as Id: -

Step 1 - Go to Do CLAIM - HEALTH CLAIM - KNOW MORE

Step 2 - Click on Individual Login and Corporate login

Step 3 - Enter Policy Number (2825/00108292/000/00)

Step 4 - Enter ID as Login ID
Step 5 - Enter ID as Password

(Find your ld on official site of Delhi Technological University dtu.ac.in)

To claim insurance, follow the below mention steps: -

- 1. On admission, please register your claim at the toll free no. 1800 208 9100 & collect the reference no within 24 hours.
- **2.** Ensure that the claim documents are submitted within 30 days from the date from the date of discharge.
- 3. Documents to be submitted:
 - (i) Duly filled & signed claim form.
 - (ii) Copy of the health card with photo ID.
 - (iii) All bills & receipt/ prescription in the original.
 - (iv) All lab reports/x-rays/scans in original.
 - (v) Discharge summary & implant/sticker invoice where ever applicable.
 - (vi) Cancelled cheque for NEFT transfer of claim payment on approval of claim

Chola MS help

1800 208 9100

Email ID

customercare@cholams.murugappa.com

Website

www.cholainsurance.com

Address

Cholamandalam MS General Insurance Co Ltd. Dare House, II

Floor, NSC Bose Road, Parrys, Chennai, TN - 600001

Contact persons: -

Mr. Tripurari Kumar :

+91 83840 54046

Mr. Abhinav Tripathi:

+91 73059 86704

Ånil Kumar Dy. Registrar (GA)

Copy to: -

- PA to Registrar
- 2. All Deans/HoDs
- 3. Hostel Office Chief Warden
- 4. Dean Student Wellfare
- 5. All Notice Boards